

## The Greenlite Experience

greenlitegroup.co.uk

## **About Greenlite Group**

Greenlite Group was founded by brothers Bob and Ricky Hall, who's mission was to provide best quality lighting maintenance throughout the UK. Following success, over the years Greenlite Group has evolved into a trusted provider of turnkey lighting, electrical and energy services, whilst retaining our original ethos and values.













# We are Local Everywhere

We cover the whole of the UK with special focus on areas of high customer densities. We have a team of Our engineers are available at very short notice to deal with maintenance any commercial lighting or engineers electrical maintenance issue. London **Manchester** Liverpool **Birmingham** Leeds Newcastle Glasgow **Edinburgh** With a collective Cardiff **Bristol** years of experience Operated from our in Lancashire Taking care of **UK** customer sites

## It's all about adding value

As a family business, integrity is at the heart of everything we do, which is why we are the chosen solutions partner for many of Britain's best known brands.



We offer comprehensive service packages, any of which can be tailored to provide the most effective solution for your situation.

The solutions we provide are designed to deliver on the outcomes that matter;

- Create comfortable, productive working environments
- Cutback energy costs
- Reduce carbon footprint
- Remove the burden of compliance with UK law.
- Maximise sales by enhancing the aesthetic qualities of your products

We pride ourselves on our confidence to deliver powerful solutions, implemented and supported by the excellent levels of customer service our skilled and dedicated team apply, we call this

'The Greenlite Experience'.

## **Our Vision**

#### **Our Mission**

Greenlite Group is on a mission to add extensive value to organisations by providing best quality, effective and efficient lighting, electrical & energy solutions.

Harvey's saved
£21K
on energy per store

We are keeping the lights on at

252 TPRG stores across the UK **Our Vision** 

Greenlite group aims to be the UK's industry preferred end-to-end solutions provider, unique with our flexible approach, quality product sourcing and first class customer service. We aim to ultimately assist organisations increase sales whilst contributing to sustainable world.

#### **Our Core Value**

Our customers are the focus point for the development of our services, together with our in-house expertise and flexible business approach, we tailor our solutions appropriately to meet customer needs and demands. It is then our honesty and commitment to deliver that maintains our reputation as a trusted service provider.

We've successfully completed lighting installation on projects from £50 to

£1M



### Taking care of 9000 sites for Britain's

## **Best Loved Brands**













































"Greenlite are big enough to cope and small enough to care"
- Krispy Kreme

"Greenlite are very accommodating."

- Howdens



"We like the transparency Greenlite offer with the recommended 12 weekly scheduled visits and the phone call before hand to assess need to attend"
- STA Travel



The Greenlite Experience is a pledge to provide only the very best in customer service. It represents a commitment between our staff and our management to always be honest, respectful and trustworthy. A values-driven culture helps us to flourish in our everyday business.

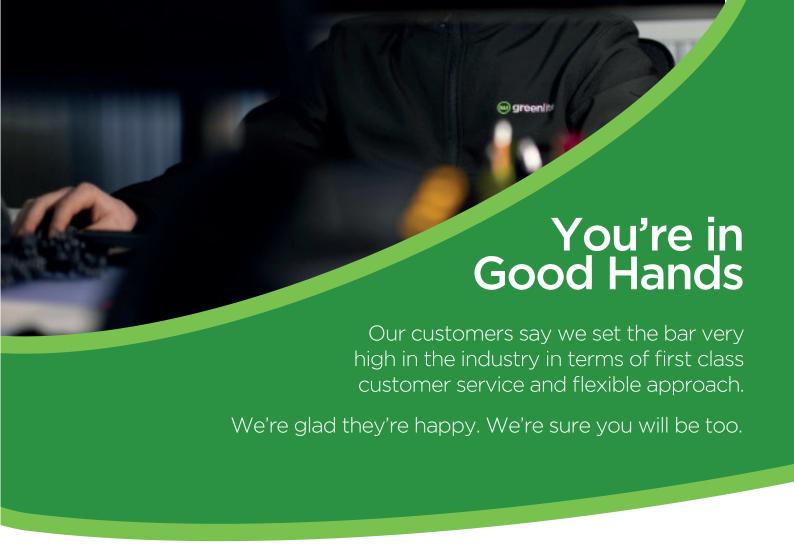
#### We promise our customers:

- Our engineers never leave site without a signature of approval
- A dedicated account manager that's easily contactable.
- Senior level management that's always available
- Experienced staff that are qualified for the job
- Health and Safety is prioritised ensuring compliance with industry guidelines
- Limited disruption during installation
- All staff wear branded uniforms and carry ID cards
- Voice-mail messages will be attended to in a timely manner.
- Any feedback, comments or complaints will receive a transparent response and clear escalation process by senior level management.









#### **Contact Information**

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